Interview with: Stan Mitchell
Chairman of ISO TC 267 Facility Management and the CEO of Key Facilities Management International

Today we interview Stan Mitchell. Stan is the Chairman of ISO TC 267 Facility Management and the CEO of Key Facilities Management International, which is the longest established Facilities Management business in the UK. He will be leading the Standards in FM workshop at CIFMERS Latin America.

What are the latest news in Facility Management regulations?

The latest news is that TC 267 Facility Management has now published two new standards. The ISO 41001 standard will be the most important of all standards that may be produced. It is this standard that perhaps many people were waiting for, as it is the facility management standard and it will give the reader guidance in how to establish business relationships and partnerships, which is the key to two-way communication within the facilities management sector. It will establish the important aspect of understanding and the need to ensure that all stakeholders are satisfied with the service provided. This standard will also establish the importance of extending the network of knowledge that is developing, and it will enable the establishment of a roadmap of standards to be developed over the coming years within the ISO TC 267 Committee.

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