

EFMC 2017

MADRID

25th Edition European Facility Management Conference

16th Edition European Research Symposium

April

25th

Welcome Reception &
Open Exhibition Area

26th & 27th

Business Conferences
Research Conferences
EuroFM Activities

28th

Guided FM
Site Visits

Consolidating the Global Scope of Facility Management

With the new ISO standards almost in place, global acquisitions among suppliers, a changing market offering more opportunities for global contracts, new threats in building security, an enterprising and energetic multicultural population in offices with "internet eyes" everywhere, or the concept of "right here, right now", makes it necessary to establish where FM is and where it's heading.

Knowledge

Tested FM projects to share data and experiences or lessons learned

Innovation

New initiatives or new approaches or ways of solving situations

Inspiration

Strong messages that could lead to ideas or projects to be implemented in FM

- over 80 speakers and presenters
- 9 blocks and 6 roundtables
- over 30 countries represented

- over 500 delegates expected
- live broadcast
- total interaction with the app



Pekka Matvejeff
Chairman of EuroFM

The European Facility Management Conference (EFMC) has been the leading FM-Conference in Europe for the last 25 years. It will also continue its central role in bringing FM business, practitioners, educators and researchers from all over the world together in European cities.

The cultural diversity of Europe and the versatility of the FM community set high demands even for organizing conferences and networking. During these decades EuroFM has been able to establish a sound, well known and attractive conference tradition as well as a platform for all actors to join.

The EFMC is a huge opportunity to come out with new initiatives and development ideas. It is also about active listening and hearing the manifold voices of the FM community. It is about knowledge, inspiration and innovation!

On behalf of EuroFM, I warmly welcome you all to join us in the 2017 EFMC in Madrid.



Francisco García-Ahumada
President of IFMA Spain

It is a great pleasure for me to welcome the European FM event of the year 2017.

IFMA España is proud that EuroFM has chosen Madrid to hold its annual event, where we will meet with prominent professional from all over the world. While in Madrid, you will be able to savour the famous Spanish cuisine as well as taking in the thousands of years of history and culture that we have to offer.

We are honored to have the opportunity to share this amazing experience with all of you and we warmly invite you to attend a memorable event in which you will have the opportunity to work hand in hand with the most prestigious leaders in our fields.

With your active participation and your positive commitment I am sure that we will be able to reach our goals.

Looking forward to seeing you all in Madrid, I send you my warmest regards.



David Martínez
CIFMERS GLOBAL Director

From the day we received the confirmation from EuroFM to organize the 25th edition of the EFMC, we knew we had a huge responsibility on our backs. Part of the awarding message was "The decision was based upon your passion and heart for the FM profession and your experience with the FM discipline, the FM world, and your experiences with the organization of other FM events"... If being PCO was not pressure enough...

We put together the best compilation of experiences to make you think again about everything. Facility Managers need the time and a place to think out of the box, and this is your "ideas generator" event. All in an incredible venue, with amazing food and an international crowd to do great networking with.

I join Pekka and Francisco, on welcoming you to Madrid, to the best FM conference you have attended to, and if not, we did not succeed.



Program at a Glance

EFMC
2017 MADRID



Event presenter
Marcel Broumels
Imagineering Academy
Head of innogy IdeaLab at innogy SE



Venue

- Main auditorium
- Research auditorium
- Continuous coffee corner
- Exhibition area
- Collaborative wall area
- Networking space
- Vip lounge



Teatro Goya
c/ Sepúlveda 5
28011, Madrid



See other events in the Teatro Goya here:
CIFMers 2015 CIFMers 2016

EuroFM Activities

EFMC
2017 MADRID

Everybody is invited to join EuroFM activities during EFMC

Have you ever wanted to join some of the EuroFM groups and did not have the time to explore? Do you know that as an individual, if your organization is a member of EuroFM, you could join and participate in any of the ongoing projects from the network groups? We are presenting the new ones:

WINM "Walk In Network Meetings"

WINM is a new style of free access gathering in an interactive area, where participants can freely join the meeting and benefit of the network groups activities. Located at the interactive Collaborative wall area, this could be used as a platform to register projects and initiatives that can be shared and voted to become actual EuroFM projects"
Why not have lunch while you do an active networking and get to know what is going on in the different working groups? And why not, to pass by to see what is going on? You might be interested in some of them...

26th APRIL RNG + ENG WINM. Education and Research

Facilitators:

15:00-16:30
Collaborative Wall Area

Olga van Diermen
Chair ENG



Matthew Tucker
Chair RNG



This is the perfect spot to be if you work at a university as staff or lecturer, or if you are a researcher or if you are just interested in Education and Research activities, including of course students, within the Facility Management discipline.

27th APRIL PNG + CANG WINM. Practice and Corporate

Facilitators:

15:00-16:30
Collaborative Wall Area

Renske van der Heide
Chair PNG



Mauro Rabolini
Chair CANG



This is for you if you are a professional, from an FM association or a practitioner, and you are looking for partners or peer colleagues, or organizations from all over the world. At this gathering you will find international projects and initiatives.

25th APRIL

Opening of Exhibition Area

16:30-20:00
Exhibition area

The exhibition area will open to all the public on the 25th (online registration needed) even if you are not attending the conference. This will bring more visibility for the exhibitors and increase the networking possibilities for all participants. **The exhibition area will remain open until the 27th** in the afternoon, and with a continuous coffee and beverages service, will be the perfect place to socialize at any time.

Welcome Reception

19:00-20:00
Networking space

EuroFM wants to welcome everybody with its traditional reception, prior to the conference. This will be a great opportunity to gather the European family with all the FM Spanish community, creating the perfect environment to meet up and make new friends sharing a glass of wine and nice tapas.

26th
APRILEFMC
2017 MADRID

Keynote Speaker

09:00-09:30 ES EN
Main auditorium

“The challenge of Facilities Management in the 2020s
– From Hardware and Software...to Peopeware”
Managing Director - Fischer Brown
/ Peter William Brown



Moderator
Vice Chair
EuroFM
/ Goran Milanov

Business Conference Block

09:30-11:00 ES EN
Main auditorium

“Driving change at the international facilities portfolio”

The challenge to create a new function within an international company. At the beginning each site takes the own decision to organize the facilities management. The strategy is to create a new organization within EMEA, to standarize cost structures and to define processes.



Global Facilities Contracting - BASF / Beatriz Soria

“Financing green buildings through dedicated banking products”

By end of 2015 the EBRD Board has approved a Green Transition Economy (GET) initiative which calls for scaling up and more comprehensive investments financing policies. The presentation focuses on specific products developed for the building sector and introduces case-studies of successful projects.



Associate Director, Sustainable, Resource Investments Energy Efficiency & Climate Change -
EBRD - European Bank for Reconstruction and Development / Alexander Hadzhiivanov

“Implementing a global FM model in the EMEA region. A challenge from the global specialist in energy management and automation”

Energy consumption has increased 45% since 1980 and projections show that it will be 70% higher by 2030. With this scenario, we have implemented a global FM model in the EMEA region, taking in consideration the multicultural diferences and with the responsibility of adapting to preserve our environment



Director of Integrated Facility Management for EMEA - Schneider Electric / Fernando Fernández

“Leading of emotions is a secret power that makes our ambitious strategies come to life”

We have understood to optimize our strategy, processes and technology but have we paid attention to energy and source that makes all these happen? Emotions affect our every interaction and situation but it is very neglected area in current business life. In this talk, you learn why leading of emotions is pivotal skill for every individual and organization in this turbulent and ever changing world and how to start harnessing this free capability.



CEO and co-founder - Emotion Tracker / Camilla Tuominen



Moderator
Chair
PNG EuroFM
/ Renske van der Heide

Roundtable: “Women in FM”

11:00-11:50 ES EN
Main auditorium

Women are quickly climbing the ladder of business management, acquiring the deserved recognition avoided in the past. They are proving to be better managers, and this will also apply in FM. In this scenario, what are the biggest challenges that they are facing in their workplaces and careers? On the other hand, how should men see this evolution?. Presenters will share their experiences and personal perception to reach a good level of understanding.



Katy Dowding
BIFM
Leader of the year BIFM



Joaquina Garrido
Accenture
Workplace Lead for
Iberia and MART



Susanne Balslev
Oslo & Akershus University
College of Applied Sciences
Professor

26th
APRILEFMC
2017 MADRIDResearch Conference Block:
Benchmarking in theory and practice09:30-11:50 EN
Research auditorium

Moderator
Chair PNG
EuroFM
/ Matthew Tucker

“Environmental indicators for non-residential buildings: when, what, and how to measure?”

Describe state of the art within the scientific literature for assessing environmental building performance of non-residential buildings, and to guide facility managers' choice of environmental indicators to monitor the environmental performance in corporate buildings, public institutions etc.



PhD student - KMD A/S and Technical University of Denmark / Esmir Maslesa

“The Prioritisation and Satisfaction on Thai's Rating Energy and Environmental Sustainability Criteria: A Case study of Bangkok Green Condominium”

This research aims to examine the prioritised aspects of TREES criteria from potential buyers and the satisfaction of the criteria from occupants.



Assistant Professor - Thammasat University / Chaiwat Riratanaphong

“Linked data for district scale energy management: an indicator based method”

Energy Management is an important part of sustainable Facility Management, and there is increasing need to manage energy from an individual building to a district scale. The suggested method integrates energy data from district stakeholders.



Investigator - UPM / Li Yehong

“Does modularity trump usability? assessing modular facility solutions for the public sector”

The study focuses on a case study of one Finnish hospital campus, where leased, modular facilities are in use. The facilities are analysed in from the perspective of usability.



Postdoctoral Researcher - Aalto University / Riikka Kyrö

“Taking off: conceptual model for FM in airports”

The service allocation model provides not only a basis for benchmarking between hospitals, airports and other industries with high demanding conditions, but also findings about developing conceptual approaches for further initiatives to benchmark FM across varius industries.



Research Associate - Zurich University of Applied Sciences / Nicole Gerber

26th
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Lite Lunch + Booth Area

11:50-12:30

Networking space + Exhibition area

**Moderator**Representative
LPUAA/ **Martinš Lacis**

Business Conference Block

12:30-14:00 ES EN
Main auditorium

“Facility Management regionalization in Industrial environments”

This speech expects to give an insight on how to evolve from a delocalized local FM approach to standard regional models, within an industrial environment where technical complexity, decentralized budgeting and unclear decision pyramid increase the complexity, already incumbent, to any transformational process.

Facility Management Global Procurement - **Philip Morris International / Javier Caravantes**

“How marrying technology and data can save brick and mortar”

As more and more traditional retailers are struggling to find a foothold in brick and mortar locations, retail spaces are going empty across the globe. How can we utilize emerging technologies to increase foot traffic and make our locations remain ahead of the curve?

Chief Technology Officer - **ROCeteer / Heather Wilde**

“When the end-user is your core business”

The speech will talk about how the Bank has focused on driving a change for FM through a focus on End-User experiences. One of the tools for driving this change has been the Touchpoint framework, where the philosophy is that you have the End-User as core when you develop your FM services

GWM Business Support & Strategy - **Nordea / Niklas Jönsson**

“FM Innovations – can touchpoints stand alone?”

In the FM industry, clients, customers and end users are crucial inspirators for innovators. But, do FM innovators truly understand their customers' "jobs", and not just their touchpoints throughout the day? And if they do, how do they integrate such understanding when driving and implementing innovation?

Assistant Professor - **DTU Management Engineering / Giulia Nardelli****Moderator**Representative
ARSEG/ **Lionel Cottin**

Roundtable: “Job: Head of FM”

14:00-14:50 ES EN
Main auditorium

There are many professional titles that could help to change the market perception of the FM to be generally seen as a more strategic activity. Head of Facility Management is probably one of the most inspiring, and it seems to be the prelude to have CFMO in the companies. Presenters will share what are their roles in their companies, what is their position and level in the organizational chart, and what is the level of recognition of their activities.

**Jakob Moltsen**

NKT

Director, Head of Group
Workplace Management**Panos Machairas**European Space Agency
Head of Facility
Management**Cristiano Mantovani**

Pfizer

Head of GO - Facilities
Manager26th
APRILEFMC
2017 MADRIDResearch Conference Block:
FM and knowledge management12:30-14:50 EN
Research auditorium**Moderator**

Professor

The Norwegian University of
Science and Technology/ **Tore Brandstveit Haugen**

“Knowledge transfer between building operation and construction”

The paper presents and evaluates a case of interdepartmental knowledge transfer in an university FM organisation, which has a strong focus on improving the interconnections between building operation and planning new building projects.

Professor - **Technical University of Denmark / Per Anker Jensen**

“Risk management of water systems in residential homes: The ‘process’ of Legionella prevention”

In the present study data was collect and analysed to gain evidence for the present situation of Legionella risk management and prevention of water systems in different buildings in the Canton of Zurich, Switzerland.

Research Associate - **Zurich University of Applied Sciences / Thomas W. Leiblein**

“Swiss-COBie: development of a design for information exchange between planners, constructors and FM in Switzerland”

A Swiss-COBie will help FMs transfer relevant BIM data localised to the Swiss market for transfer into their CAFM systems.

FM student - **Zurich University of Applied Sciences / Marc El-Arousy**

“Co-creation of Campus by Using Virtual Reality”

The purpose of this paper is to demonstrate how advanced visualisation technologies and Unity3D game engine can serve as an inspiring and easily accessible tool for campus co-creation processes.

Interactive Experience Designer and 3D visualizer - **Tampere University of Technology / Daniel Leggat**


“Employer’s Information Requirements (EIR): A BIM case study to meet client and facility manager needs”

The EIR template provides FMs with a practical starting-point for capturing client/FM information requirements in a structured way.

PhD student - **Liverpool John Moores University and Zurich University of Applied Sciences / Simon Ashworth**

Lunch + Booth Area

14:50-16:20
Networking space + Exhibition area



Moderator
Vicepresident
HFMA
/ Alexandros Alivizatos

Business & Research Block

16:20-17:50 ES EN
Main auditorium

“ISO55000 – A Corporate Journey”

An insightful description of the opportunities and challenges faced by our company in applying ISO55000 across its Global service business, and the benefits it has achieved on behalf of its clients through implementing this standard for Asset Management



VP Group Asset Management and Engineering - Sodexo / Keith Hamer

“Facilities Management – do we deserve to be taken seriously?”

Stan will explore the Facilities Management journey as a new professional discipline and our efforts to gain recognition around the world.



Chairman - ISO TC 267 Facilities Management / Stan Mitchell

“Assessing the Added Value of Information Systems supporting Facilities Management Business Processes”

The paper analyses how a specific FM Information System supports the management of a specific operational process. In this case cleaning in an airport.




Client Consultancy and Facilities Management - Ramboll A/S / Poul Ebbesen

“Out of the Shadows: Influencing Train Passengers’ Perceptions and Satisfaction by Increasing Visibility of Cleaning Staff”

This experimental field study was conducted on trains of Netherlands Railways (NS) to determine how the presence of cleaning staff affects perceptions and satisfaction of train passengers.



PhD Student - Hanze University of Applied Sciences Groningen, Netherlands Railways, and University of Twente / Martijn C. Vos



Moderator
Executive Director
APFM
/ Miguel Alves Agostinho

Roundtable: “I’m New in FM”

17:50-18:40 ES EN
Main auditorium

Entering the FM world could come as a big surprise. For some new graduates, this step towards the real market, differs from what they saw at the university. For some senior professionals, it could be a new challenge within the company, or even a new path. Presenters will share their perception on the discipline, before they actually got involved with it, so we can learn how FM could be better understood or addressed at the university programs.



Vesa-Pekka Peltonen
Caverion & Laurea
Service Engineer &
Student



Chantal Spruit
Mercedes-Benz & The
Hague University of
Applied Sciences
CRM Employee & Student



Jesús Lozano
Thales
Facility Manager

Business Conference Block

09:30-11:00 ES EN
Main auditorium



Moderator
Vicepresident
IFMA Spain
/ Lorena Espada

“Re-Imagining the Employee Experience in the Digital Workplace makes Digital Workplaces Work”

Digital workplace initiatives vary from creating more open and flexible workspaces, via providing more user friendly technologies, to organizational changes regarding how employees work. Given the prevalence of such initiatives, we will discuss (1) whether they actually create business value and (2) if they do, what design parameters matter most.



Assistant Professor of Information Management - University of Amsterdam / Nick van der Meulen

“Adding Value to the Company”

I want to share our experience of the remodelling project of the head office of DKV Seguros and how our strategic focus added value to the Company more over the classic FM contributions and changed how FM is seen in our organization.




Purchasing & General Services Manager - DKV Seguros / Carlos Martínez

“The building blocks of productivity”

In 2010, Leesman launched the first wholly independent global workplace effectiveness performance assessment. In the time since it has been adopted by leading global organisations as the preferred test of workplace fitness for purpose and captured 225,000 employee’s workplace experience feedback. The results provide the building blocks for high performance workplace.



CEO - Leesman / Tim Oldman



Moderator
Director
MyEFM
/ Pavithran Arivagara

Roundtable: “FM in the World”

11:00-11:50 ES EN
Main auditorium

The way Facility Management is understood, varies tremendously from region to region. In some places it seems like a completely different thing, but corporations have to live with that. Even service providers offer different range of services depending on where they are. The objective of the round table is to listen how people get FM in different parts of the world, and identify actions that could help bring it to a common level.



Andrew Mason
Tsebo Facilities
Solutions
Director



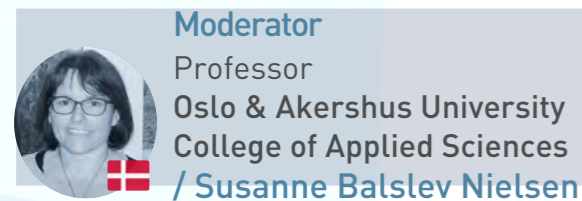
Ek Buranakul
TFMA
President



Michael May
University of Applied
Sciences Berlin
Professor of IT and FM



Thiago Santana
ABRAFAC
Vicepresident



Research Conference Block: Workplace design

09:30-11:50 EN
Research auditorium

“Factors facilitating effective workplace designs for knowledge workers”

The findings are based on responses from more than 1600 employees Norway who were invited to participate in an anonymous online survey about workplaces and facilities.

Associate Professor - Oslo and Akershus University College of Applied Sciences / Knut Boge



“I need a work space! The benefit of real time occupancy information investigated using customer journeys”

The paper demonstrates suitable techniques to investigate employees' experience of Real Time Occupancy Information (RTOI).

Associate lector - Saxion University of Applied Sciences / Brenda Groen



“The Influence of Personal- and Business Centre Characteristics on Knowledge Sharing Types in Business Centres”

Owners and managers of business centres can use these results to optimize their business centre by offering specific facilities, services and workspaces to attract a specific group of tenants.

PhD Student - Eindhoven University of Technology / Minou Weijs-Perrée



“Ways to Measure User Experience in Co-working Places”

The aim of this study is to describe a holistic way to measure the user experience of a co-working place through a case study

Docent - Tampere University of Technology, Faculty of Business and Built Environment / Suvi Nenonen



“Modern Learning: how to align bricks with bytes and behaviour?”

The Designing-an-Accommodation-Strategy-model is used to retrieve the match between demand and supply in real estate of Dutch HEIs for both present and future.

Associate lector - Saxion University of Applied Sciences / Brenda Groen



Student Presentations:

Finalists of the student poster competition & Young researchers and practitioners in FM: A survey feedback of concerns and expectations

11:50-12:30 EN
Research auditorium

Lite Lunch + Booth Area

11:50-12:30
Networking Space + Exhibition area



Moderator
Member Global Taskforce
World FM Day
/ Gordon McMillan

Business Conference Block

12:30-14:00 ES EN EN
Main auditorium

“Evidence based FM through data-defined buildings”

With this presentation I want to share the results we have had at BBVA in the application of BIM technologies and the analysis for the diagnosis operation of the BBVA portfolio, which includes sites going from data processing centers to commercial bank offices.

Facility Management, Critical Services & Sustainability - BBVA Corporate Real Estate / Borja Eugui



“FM & service design”

This presentation seeks to share the experience gained during the development and construction of a strategically aligned Corporate FM model for the Bancolombia Group, which has been based on the use of service design and design thinking co-creation tools.

Property and Asset Management Director - Bancolombia / Lilyana Mejía



“Fair P(l)ay Facility Management”

Invest in people and sustainable contacts! Say goodbye to (temporary) contracts, KPI's and SLA's. All cost-driven and build on distrust (= management). Welcome investment in contacts, in people, in sustainable relationships: employees, service providers and customers. Give people long lasting contracts, in order to build and maintain trust (= leadership).

Senior Lecturer Leadership and Human Resource Management - Hanze University of Applied Sciences - School of Facility Management / Ab Reitsma



“FM as a tool to nurture Corporate Culture”

At SCG, we live four core values: Adherence to Fairness; Dedication to Excellence; Belief in the Value of the Individual; Concern for Social Responsibility. We promote 'Open and Challenge' culture that helps strengthen our core values and sustain our leadership. FM plays an important role in this.

Facility Management Division Director - SCG - Siam Cement Group / Anont Bukkanasuta



Moderator
Director
CIFMERS GLOBAL
/ David Martínez

Roundtable: “FM in Spanish”

14:00-14:50 ES EN EN
Main auditorium

Spanish is a key language and it is associated to a “latin” behavior and way of doing things. The market size in countries and users makes it very attractive to end users and also service providers, but need to be grasped before entering it. Presenters have their daily operations linked to some of these locations, and they will share experiences and tips with the objective of better understanding it.



Ariel Nicolás López
Despegar
Regional Building
Management Coordinator



Miguel Alonso
EA
Real Estate Facilities &
Corporate Services
Manager



José Alfredo Velasco
Administradora de
Inmuebles, S.A.
Operations Manager

27th
APRILEFMC
2017 MADRID

Lunch + Booth Area

14:50-16:20

Networking space + Exhibition area



Business & Research Block

16:20-17:50 ES EN
Main auditorium

“Organizing the physical space in a technological company with people as the centric approach”

Sony is a technological company who wants to make sure its employees have the best places to work and develop their day to day activities. Thinking global but acting local in the office space designs we deliver and taking people as the centric approach when it comes to office and environmental planning are the basis to our Workplace solutions in Sony APAC.

Workplace Solutions APAC Head - Sony Ericsson Communication / **Connie You**

Why is not always the cheaper the better partner?

This is one of the questions we should ask ourselves each time we look for a service partner. The temptation to save money is huge but we must be more professional and look further to achieve a long lasting relationship.

Head of Facility Management - European Space Agency / **Panos Machairas**

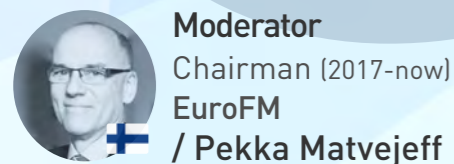
“The role of FM in disaster resilience: integrating the sendai framework into disaster risk management”

This paper presents a theoretical mapping between the Sendai Framework and Built Asset Management strategies through which pre-event mitigation and post-event disaster recovery plans can be developed and integrated in business continuity planning.

Professor of Facilities Management and Head of Department - Anglia Ruskin University / **Keith Jones**

“Employee’s preferences for services and facilities offered in serviced offices: results of an empirical study”

Serviced offices are popular, offering many services and facilities to attract tenants. This study identifies which services/facilities are perceived as most important by which types of end-users.

Assistant Professor - Eindhoven University of Technology / **Rianne Appel-Meulenbroek**

Roundtable: “Past EuroFM Chairs”

17:50-18:40 ES EN
Main auditorium

This is a tribute to all those altruistic men and women that have taken part of the EuroFM board with the only agenda to help the profession. Over the last 30 years, they have dedicated part of their time and lives to enhance Facility Management. The past chairmen will present their personal view on the evolution and challenges of the FM industry, and share how they see the future of the discipline. It will be the first time that there is such a gathering.



▶ **Keith Alexander**
EuroFM
ExChairman
(1990-2000)



Lionel Prodgers
EuroFM
ExChairman
(2000-2004)



Albert Pilger
EuroFM
ExChairman
(2008-2009)



Wayne Tantrum
EuroFM
ExChairman
(2010-2011)



Ron van der Weerd
EuroFM
ExChairman
(2012-2016)

27th
APRILEFMC
2017 MADRIDFMGAMES Awards
Collaborative Project
Presentation Destination EFMC2018
Closing Remarks18:40-19:00
Main auditorium

Before the traditional presentation of the EFMC 2018 destination, the FM Games awards ceremony will take place inside the main auditorium.

Groups of students from different universities and countries from around the world have completed as assignment and the best one will be awarded at this time. This years assignment is centered on Workplace. The FMGames are a great opportunity for students from different universities to work together and put in practice what they have learnt in their own universities being, therefore, a great way to boost the Facility Management discipline amongst the future Facility Managers.

Closing Cocktail Dinner & Awards:

19:00-20:30
Networking space

- European Student Competition
- Partners for Innovation Award
- European Researcher of the Year
- Best Research Paper

Goodbye Bag Delivery

The best way to close the conference is with a cocktail dinner and the recognition to students, innovators and researchers who play a very important role in the development of the Facility Management discipline. This is a great time for networking and showing our admiration to all the awardees.

At the end of the event, the organization will give out goodbye-bags with some gifts to delegates. Inside attendees will have the chance to find 1 Diamond gift certificate for an international FM event (accommodation included) or one of the 5 Silver gift certificates for an international FM event.

Guided FM Visit 01: BBVA City

Time to be confirmed



BBVA

www.bbva.com

<https://youtu.be/BJblsg-ACWo>
<https://youtu.be/clsDDLQjhyY>

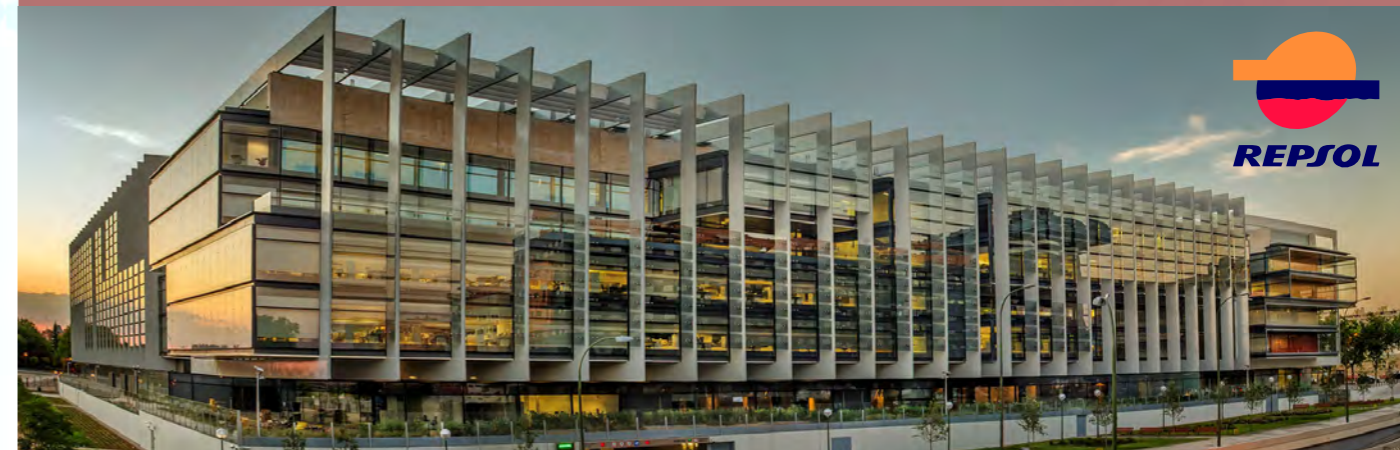


c/ Azul 2
28050, Madrid



Guided FM Visit 03: Repsol Campus

Time to be confirmed



REPSOL

www.repsol.com

https://youtu.be/u_CLvDundWY
<https://youtu.be/VcwtzrgUPGw>

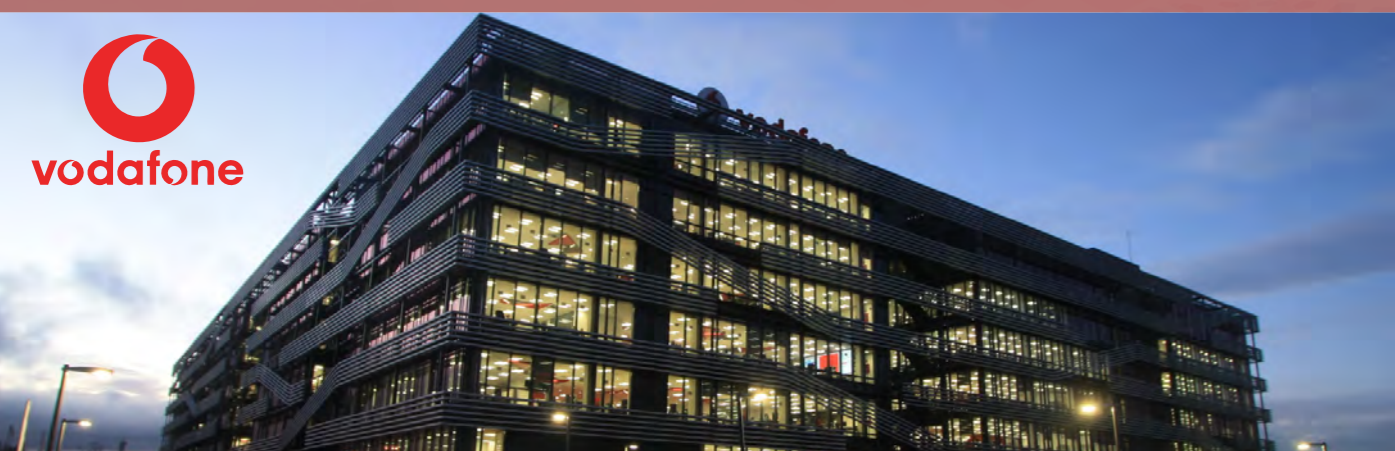


c/ Méndez Álvaro, 44. Madrid
28045, Madrid



Guided FM Visit 02: Vodafone Plaza

Time to be confirmed



vodafone

www.vodafone.com

<https://youtu.be/uLfiy-kbUII>



c/ Avenida de América, 115
28042, Madrid



Transfers between visits not included.

EFMC 2017 MADRID

25th Edition European Facility Management Conference

16th Edition European Research Symposium

Prices:

Professional 899 €
Student 250 €

What do you get with the ticket?

- Full pass to all sessions and round tables
- Access to the welcome reception
- Access to the closing cocktail dinner
- Guided FM site visits (limited capacity)
- +16 hours of Networking to interact
- +25 hours of content from over 80 presenters

Click here to book online: www.cifmers.com/efmc2017

Exhibitors



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